Harmonizing Profitability with Client Expectation & Regulatory Requirement

Specifically designed for the quality assurance documentation handling requirements of the metals industry, the MetalTrace® provides the ultimate solution in effective document tracking, improved customer service, and cost savings through workload reduction. MetalTrace® rises to the requirement of this demanding industry by offering a highly flexible solution to a repetitive problem. The quality assurance information management expertise within Trace Applications Inc. allows for efficient industry consultation and the implementation of MetalTrace® for these industry dilemmas.

MetalTrace® is a system for managing the document management needs of metals industry clients who have industry or regulatory compliance requirements. MetalTrace® supports specific task oriented workflows and brings a best-practice solution to real operational problems. Document management functions provide for the receipt, coding, retrieval, and reproduction of quality assurance documentation. The start of the differentiation of the MetalTrace® from its traditional counterparts is first evident in the unique relational design of the database.

Built to accommodate a multi-layer management requirement, the MetalTrace® enabled organization maintains complete traceability for all quality assurance documentation. The client has the freedom to dictate the indexing fields, utilize MetalTrace® BatchSearch™ and MetalTrace® WildCard™ technologies to perform searches with much greater speed than previously available. The company receiving materials from a MetalTrace® enabled organization receives a MetalTrace® Document Summary Cover Page, which efficiently summarizes the data relevant to the order. MetalTrace® online allows documentation to flow between branches or customers. It also allows the MetalTrace® enabled organization to provide added services to their customers 24 hours a day and 7 days a week by allowing protected and secure access to MTRs and other quality assurance documentation.

No other software application provides an interface as reflective of the workflow process of a metals environment as MetalTrace®

MetalTrace® supports a wide range of add-on technologies from major vendors including fax, print, email, scanning and network technologies. It is compatible with Microsoft Windows operating systems, SQL and Oracle databases, all LAN, WAN and Internet configurations and integrates with ERP systems such as SAP, JD Edwards, Navision and more. Standalone, interdepartmental and enterprise configurations provide flexible deployments for companies.

Certification allows the MetalTrace® user to utilize MetalTrace® as a sales tool

All companies utilizing the MetalTrace® technology and employing graduates of MetalTrace® certification are granted the privilege of displaying the Trace Applications logo on their marketing materials. MetalTrace® customers say this logo communicates to their customers that they are technologically relevant and acting in their customers' best interests for quality and efficiency.